



IT Management and Leadership Professional (ITMLP®)



Ensuring Top Quality IT Leadership Skills for You and Your Team

3 DAY - CLASS TOPICS

01 Technical Leadership

- Life as a Technical Manager
- Leading Virtual IT Teams
- Influence-Based Technical Leadership

02 IT Methodology and Innovation

- Methodology Overview
- IT Megatrends
- IT Manager's Perspective on Cybersecurity

03 Business of IT

- IT Funding and Cost Center Management
- IT Vendor Management
- IT Internal Client Service

Sign up for a certification training class today!



IT Management and Leadership Institute

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This class provides 21 Professional Development Units (PDUs)

▶ Program Overview

The ITMLP® Certification workshop contains a collection of key IT topics designed to increase the effectiveness of soon-to-be, new, and experienced first-line IT Managers. Participants will have the opportunity to:



Widen their knowledge of the "Business of IT"



Discuss strategies to maximize user support and satisfaction



Gain insights into IT innovation and technology trends



Enhance their knowledge of various IT best practices

(These workshops are not a replacement for your company's internal manager training classes. They are designed to provide complementary topics specifically related to the IT management profession.)

EXAM CERTIFICATION PROCESS

Each exam consists of multiple-choice and situational short-answer questions. Typically, the exam takes 3-4 hours to complete, is open-book, open-notes, and can be completed all at once, or in multiple sessions at your convenience. The exam is included in the class fee, at no extra cost!

Workshop cost includes the exam and one-year access to our IT Leadership Growth Library!

